

PetSafe Pet Doors Manufacturer's Warranty

Registering your new product

Radio Systems Corporation is the industry leader in Consumer Pet Electronics; products are marketed under the PetSafe, Innotek, Invisible Fence, Guardian, Staywell and SportDOG brands. Radio Systems Corporation and its authorized resellers (who display the appropriate sanctioned logos) only sell new products in original packaging. Product represented as used, refurbished, or "as-is", or not in original packaging will not be covered by our warranty, or any consumer support.

We are committed to consumer satisfaction. To that end Radio Systems Corp. cautions consumers from purchasing any product other than product in its original packaging or or specially marked refurbished packaging.

Proof of Purchase must be provided to our customer care center before a warranty claim can be honored. For your convenience, you may register your product and provide proof of purchase immediately after your purchase. Thereafter, proof of purchase will not be required to fulfill a warranty claim. Products may be registered at <http://www.petsafe.net/Register-Product.aspx>. Proof of purchase is accepted via e-mail, fax or traditional mail. Proof of purchase is defined as the sales receipt, or copy of the sales receipt. Email: receipt@petsafe.net

Fax: 866-734-3218

Mail:

**Attn: Customer Care Center/POP
Radio Systems Corporation
923 Cardinal Court
Auburn, IN 46706**

We thank you for interest in our products; please refer to our website for additional product information www.petsafe.net.

ONE YEAR NON-TRANSFERRABLE LIMITED WARRANTY

WHAT IS COVERED: Radio Systems Corporation d/b/a PetSafe (hereinafter referred to as "PetSafe") warrants to the original retail consumer purchaser, and not any other purchaser or subsequent owner, that its PetSafe product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the product, or a gift recipient of a new product that is unopened and in its original packaging. When serviced by PetSafe Customer Service, PetSafe covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the product, with new or refurbished items at PetSafe's sole discretion. The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the PetSafe product or transfers the property on which the PetSafe product is installed. **In the event of defect, these are your exclusive remedies.**

PROPER PRODUCT USE: This product is designed only for use with domesticated animals; do not use this product for any other purpose. However, the specific temperament of your animal may not work with this product. **We recommend that you do not use this product if your animal is aggressive.** If you are unsure whether this product is appropriate for your animal, please consult with your veterinarian or certified trainer before you use this product. Please see the instruction manual for additional important information.

WHAT IS NOT COVERED: This non-transferrable limited warranty does not provide protection against, and PetSafe will have no liability under this non-transferrable limited warranty for any damage to or defects in the products caused by any animal, loss of product(s), failure, defect or damage caused by events and situations beyond normal residential exposure conditions, including, but not limited to: commercial use, misuse, abuse, neglect, improper installation or installation not in accordance with PetSafe's instructions, use of non-PetSafe accessories, impacts of foreign objects, acts of God, abnormal or improper use, improper storage, attempted repair or service by anyone other than PetSafe Customer Service, accident, alteration, defects in or failure of the surface the PetSafe product is installed in or upon, discoloration or other damage caused by pollution, sunlight, other environmental conditions, mold, dirt, mildew, or exposure to harmful chemicals and any other cause not involving manufacturing defects in the PetSafe product.

Under no circumstances will PetSafe be liable for any non-PetSafe labor charges or any expenses whatsoever in connection with the removal, repair or installation of either the original or replacement component(s) relative to in-ground fence installation, kennel installation, pet door installation and other permanent, semi-permanent, or fixture type installations on the retail consumer purchaser's property.

REGISTERING THE PRODUCT: Within thirty (30) days of purchase, please go to www.petsafe.net to register your purchase. A sales receipt shall be required to obtain warranty coverage. Please keep this information in a safe place.

MAKING A WARRANTY CLAIM: To obtain warranty service, call the PetSafe Customer Care center. In the United States or Canada, 1-800-732-2677; in Australia, 1800 786 608; in New Zealand, 0800 543 054.

Pursuant to this non-transferrable limited warranty, PetSafe will replace the part with a new or refurbished part. This non-transferrable limited warranty will then apply to either the new or refurbished part for the remainder of the original non-transferrable limited warranty period.

DISCLAIMERS: Replacement as provided under this non-transferrable limited warranty is the exclusive remedy of the consumer. Neither labor to remove the part nor labor to install the refurbished or replaced part is covered.

This non-transferrable limited warranty is in lieu of all other express warranties. PetSafe expressly disclaims and excludes all other warranties, express or implied, including without limitation, the warranties of merchantability and fitness for a particular purpose. PetSafe also disclaims and excludes all liability for incidental, consequential, punitive, direct, indirect, special or any other damages arising out of or connected with the purchase, use or misuse of this product or for the breach of any express or implied warranties or breach of contract or otherwise. Purchaser assumes all risks and liabilities from the use or misuse of this product. PetSafe does not authorize any other person or agent to make any other express or implied warranties.

Furthermore, PetSafe will not be liable for any loss, damage or injury resulting from delay in delivery of replacement parts or for any failure by PetSafe to perform covered repair work due to circumstances beyond PetSafe's control.

GOVERNING LAW: This non-transferrable limited warranty shall be governed by the law of the State of Tennessee, U.S.A., and by the laws of the United States of America, excluding their conflicts of laws principles. Furthermore, the United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this nontransferrable limited warranty. Jurisdiction and venue shall be exclusive to the courts of Knox County, Tennessee.

These warranties give you specific legal rights, and you may also have other rights that vary from state to state or country to country. Some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.